

## Big Top Musical Adventures - Recurring Monthly Donation Terms and Conditions

These Terms and Conditions govern recurring monthly donations made to Big Top Musical Adventures ("Big Top," "we," "us," or "our"). By setting up a recurring monthly donation, you ("the Donor," or "you") agree to be bound by these terms.

### 1. Donation Agreement

1.1. **Recurring Nature:** By enrolling, you authorize Big Top Musical Adventures and our payment processor to automatically debit your specified payment method for the amount selected (£10, or other amount agreed upon) on a monthly basis. 1.2. **Donation Purpose:** Your donation is made to Big Top Musical Adventures, a Community Interest Company (CIC) Limited by Guarantee (Registered Company Number: **09255192**). Donations are voluntary and non-refundable (see Section 4). 1.3. **Payment Date:** Monthly debits will typically occur on the same date each month (the "Anniversary Date") as your initial donation. If the Anniversary Date falls on a non-business day, the charge may occur on the next business day.

### 2. Payment and Authorisation

2.1. **Payment Method:** You must provide Big Top with complete and accurate billing information, including your full name, address, and a valid payment method (such as a credit card, debit card, or direct debit details). 2.2. **Change of Details:** It is your responsibility to ensure your payment details remain current. If a monthly charge is unsuccessful, we reserve the right to attempt the charge again within a reasonable period. 2.3. **Failed Payments:** If a payment fails, we may notify you and attempt to process the payment again. After multiple (4 attempts), your recurring donation will be suspended and cancelled.

### 3. Funds Usage

3.1. **Unrestricted Funds:** Unless otherwise specified, all recurring monthly donations are considered unrestricted funds. This means Big Top Musical Adventures will use the funds where the need is greatest to support its mission, including covering operational costs, resources, venue hire, and supporting participants. 3.2. **Financial Records:** Big Top Musical Adventures commits to maintaining appropriate financial records and using the donations responsibly to further its community interest aims. Full Accounts are publicly available and can be found on Companies House Registered Company No. **09255192**.

### 4. Cancellation and Amendments

4.1. **Cancellation by Donor:** You may cancel your recurring monthly donation at any time. To cancel, you must notify us with at least 7 business days' notice before your next scheduled payment date. \* **How to Cancel:** Cancellations can typically be processed through your Stripe account portal, or by emailing us at [info@bigtopmusicaladventures.org](mailto:info@bigtopmusicaladventures.org). 4.2. **Effective Date of Cancellation:** Cancellation will take effect in the following billing cycle. No refunds will be provided for donations already processed. 4.3. **Amending Donation Amount:** You may increase or decrease your monthly donation amount by contacting Big Top Musical Adventures- [info@bigtopmusic.co.uk](mailto:info@bigtopmusic.co.uk). Any amendment will take effect in the next billing cycle.

### 6. Liability and Data Protection

6.1. **Data Protection:** We will process your personal data in accordance with our Privacy Policy and relevant data protection legislation. Your payment details are processed securely by a third-party payment provider- Stripe- and are not stored directly by Big Top Musical Adventures. 6.2. **Limitation**

**of Liability:** Big Top Musical Adventures will not be liable for any losses or damages arising from the use of your recurring donation, except in cases of negligence or wilful misconduct on our part.

## **7. Changes to Terms**

7.1. Big Top Musical Adventures reserves the right to update or modify these Terms and Conditions at any time. We will notify you of any material changes via email or an announcement on our website. Your continued donation after such notification constitutes acceptance of the revised terms.